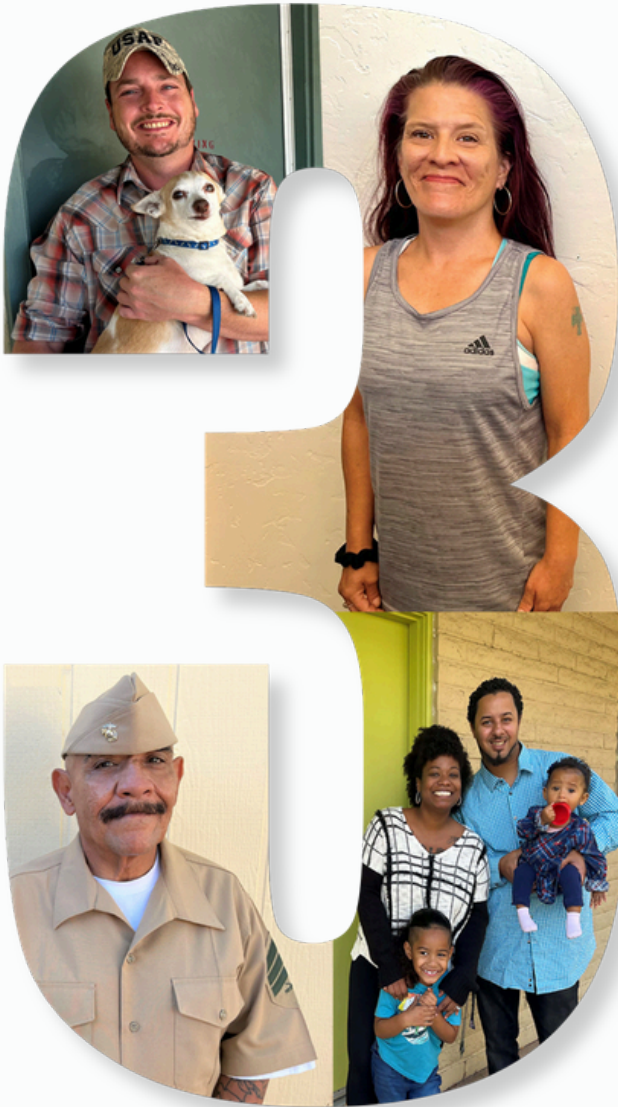


CELEBRATING 30 YEARS OF COMMUNITY IMPACT!



2025 IMPACT REPORT

Old Pueblo Community Services

About OPCS

Old Pueblo Community Services is a Tucson-based nonprofit organization committed to serving our community since 1996. We provide housing, counseling, and support services to individuals and families experiencing homelessness in Pima County. We follow the Housing First model, an evidence-based approach, which centers on quickly transitioning people from homelessness into permanent housing. Once stably housed, individuals can access wrap-around services designed to support housing stability, employment, and recovery.

Executive Leadership

Tom Litwicki
Chief Executive Officer

Bill Garay
Internal Services Department Director

Katy Scoblink
Chief Clinical Officer

Lindsay Eulberg
Director of Quality Management

Monica Durand
Chief Development Officer

Deirdra Goeth
Shelter Director

Jennifer Robertson
Chief People Officer

Mary Elizabeth Pitts
Director of Finance

Jeanie Pike
Human Resources Director

Nicole Janich, PhD
Director of Impact and Evaluation

Board of Directors

Barbara Smith
Board Chair

Kabrina Lee
Board Member

Courtney Whitley
Board Member

Shannon Murphy
Board Vice Chair

Charles Weaver
Board Member

Robert Mohelnitzky
Board Member

Gary J. Becker, M.D.
Board Member

Kathleen Crowley
Board Member

Marc Rolfes
Board Member

Alex Winkelman
Board Member

Shirley Reily
Board Member

Deja Foxx
Board Member

MISSION

Our mission is to end homelessness. We do this by providing housing first and support services, and by fostering community empathy for people who experience homelessness.

VISION

We envision a world where homelessness is rare and brief. A world where Housing First is the standard, and safe, accessible, dignified housing is available to all.

VALUES

Empathy
Choice
Optimism
Integrity
Quality

Celebrating 30 Years

Providing housing and services in Tucson



1996

Casa Santa Clara (CSC) for Men was founded by Nick Jones and Pastor Mark Harris of The Oasis Church as a “passion project” to provide safe, sober housing for men being released from prison. It began with a small group of volunteers and provided 6 transitional beds for men.



2001

OPCS opened Oasis House for Women, providing transitional beds for 12 women in reentry from incarceration.



2008

OPCS opened its first licensed outpatient behavioral health clinic which added treatment for substance use disorder and management of mental health symptoms.



2015

OPCS opened our first low-barrier shelter in Tucson, Arizona, serving highly vulnerable adults experiencing mental health conditions and substance use disorders.



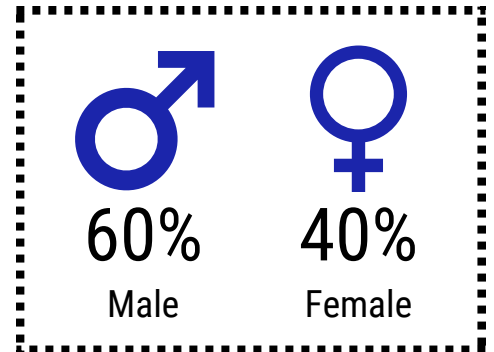
2026

OPCS currently operates 9 housing locations serving reentry, veteran, and youth populations; 2 low-barrier shelters; 2 licensed outpatient clinics. Our Center for Housing First provides support for outreach and permanent supportive housing clients. **Since 1996, we have housed over 7,000 individuals.**

Our Impact

Those we serve

OPCS provides comprehensive housing, counseling, and support services to people experiencing homelessness in Pima County. We serve families, youth, veterans, individuals living with serious mental illness and substance use disorders, and those reentering our community after incarceration.



37%

Chronically Homeless



343

Veterans



53%

Experiencing a Mental Health Condition



26%

Experiencing Substance Use Disorder



12%

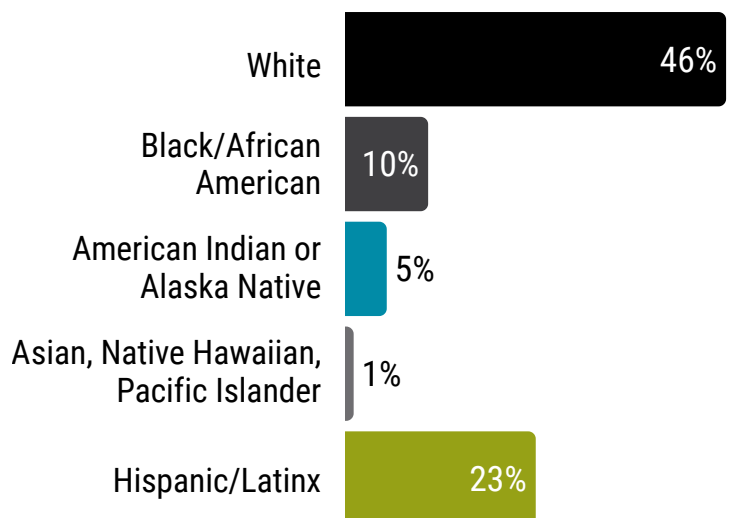
Physically Disabled



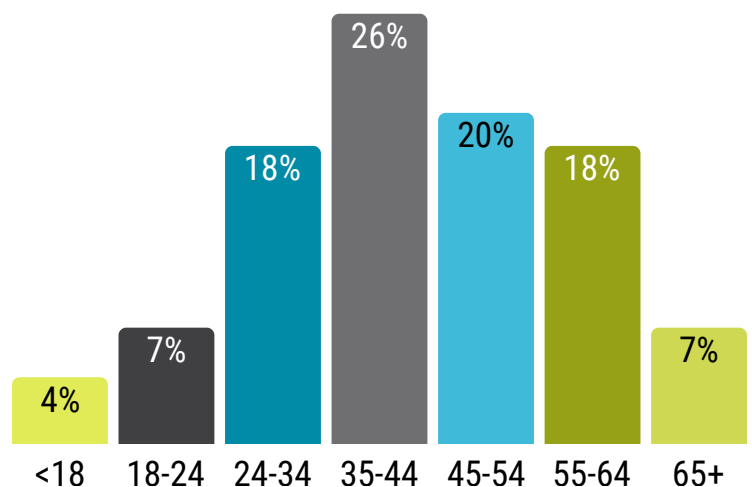
34%

Have a Chronic Health Condition

Race & Ethnicity



Age Distribution



Our Impact

OPCS operates 11 sites including low-barrier shelters, transitional housing, and permanent supportive housing. Clients are provided case management, peer support services, life skills, and employment coaching. Additionally, clients have access to addiction treatment at our two licensed Behavioral Health Outpatient Treatment facilities.



2,926

Clients Served



61,480

Bed Nights



318

Moved into Housing



“OPCS is so much more than a safe place to sleep and a warm meal. They are the true definition of hope. When you’ve been living in a car, there is no place like home.”

Ronnesia and Family

OPCS provided thousands of hours of treatment and support services:



7,000

Counseling and Treatment Hours



9,160

Case Management Hours



2,024

Life Skills Services Hours



551

Employment Services Hours



7,649

Peer Support Hours



1,603

Transportation Hours

FY 2025

Financial Reporting

Revenue

Government Grants & Contracts	\$11,668,211
Client Services	\$994,131
Community Support	\$671,750
In-Kind Contributions	\$165,219

Total Revenues & Gains

\$13,523,706

Expenses

Programs & Services	\$9,318,399
Operations	\$1,494,205
Fundraising	\$255,246
Depreciation	\$565,474
Mortgage Interest	\$136,873

Total Expenses

\$11,770,197

Net Assets, End of Year

\$7,497,608

Highlights



5th Street Outpatient Clinic

301 individuals received intensive outpatient treatment services. A total of 7,000 hours of treatment services were provided, meeting a dire need for recovery from addiction and mental health symptoms. Services and transitional housing are provided to people leaving institutions, such as prison and inpatient treatment centers. In 2025, we held our grand re-opening of the facility (pictured left).

Center for Housing First (CHF)

In 2025, we opened our 2nd licensed Behavioral Health Outpatient facility at the CHF. Additionally, we opened our training center, donation station, and collaborative space for non-profits. In the coming year, we plan to add a kitchen to increase volunteer opportunities and increase access to healthy food for our clients.



Veteran's Center

Our new Veterans Center is near completion, with the addition of 18 new studio apartments and community dining. This will allow us to serve more Veterans while increasing access to outpatient treatment services and employment supports. In 2025, we held the ground breaking for the OPCS Veteran's Center (pictured left).

STAR Village

This collaboration between OPCS, Primavera, and the City of Tucson, provides the first safe sleeping site for 25 vulnerable unsheltered women in Tucson. Women receive case management, treatment, life-skills, and housing navigation. This village serves as a pilot that may grow to other sites in 2027.



Highlights

“You have helped with more than my electricity, you’ve helped in removing stress and fear. I’m expecting to give birth to my daughter soon. Now I’m able to bring her into light, warmth, and safety. OPCS, you are a blessing.”

Johnna Ketterling, Client
Permanent Supportive Housing



“

OPCS provided me the services and resources I needed to restore all the parts of my life that had been broken by addiction, homelessness, and self-defeating behaviors.”

Edward Maxwell
Former Client



Connect with OPCS



OPCS made me feel safe again.
I feel stable.

I don't know where I would be
or what I'd be doing right now
if it wasn't for this program.”

Angelita Gallardo and Lil Baby
Permanent Supportive Housing Program



Ways you can help

→ **Visit us online** at www.helptucson.org for the latest news, events, and inspirational stories.

→ **Follow us** on social media.

→ **Take a tour** of OPCS and see first-hand the impact of our programs.

→ Participate in our **volunteer** program.

→ **Donate!** OPCS is a designated Qualifying Charitable Organization (QCO #20380). Use the QR code to learn more and donate:

