



## ***Southern Arizona's Premier Social Service Agency***

Old Pueblo Community Services is an EOE/M/F/VET/DISABILITY Employer

### **Monitor II – Lives on Site**

**Work Schedule:** Varies in hours, weekends and evenings.

**This position lives on property and monitors client safety as needed.**

The Housing Monitor I is responsible for providing a safe, welcoming, and well-maintained environment for clients and staff. The role involves interacting with individuals who are experiencing homelessness, Serious Mental Illness, Substance Use Disorder, and other related conditions. This role may involve flexible hours, including nights, weekends, and holidays.

### **Employee Benefits**

Competitive Salary, Employer Matching 401 (k) plan (after 1 year), Employer Paid Training, Paid Time Off (PTO) based on hours worked.

### **Duties and Responsibilities:**

1. Conduct daily Health and Safety Inspections of the property.
2. Complete wellness checks with clients.
3. Provide hospitality services to clients as needed.
4. Conduct new client orientations.
5. Monitor the property at regularly scheduled intervals.
6. Document and report observations of client's behaviors, activities, and demeanors.
7. Provide crisis intervention utilizing the Crisis Prevention Institute (CPI) model and contact emergency services as needed.
8. Complete minor maintenance repairs as needed.
9. Clean Vacant units as needed.
10. Assist with facility laundry needs.
11. Coordinate scheduling of Housing Monitor staff.
12. Assisting with coaching and training of Housing Monitor I staff.
13. Other duties as assigned.

### **Qualifications:**

1. High School Diploma or GED.
2. Strong communication and interpersonal skills.
3. Demonstrated competency in de-escalation (CPI Model).
4. Possess and maintain valid CPR/First Aid Certification, or ability to attend training and pass certification.
5. Strong computer skills (e.g., Microsoft Word, Outlook, Excel).
6. Responsible and dependable, committed to a team approach.

### **Preferred Qualifications:**

1. One year of experience working with the unsheltered population.
2. Bilingual

### **Job Status**

#### **Pay Rate**

\$15.00 - \$16.95 - \$18.90

#### **Pay Comments**

Salary based on experience.

**In accordance with pay transparency, the salary reflected in this posting is the full salary range for this position. Individual placement within the range is based on the candidate's current experience, education, skills, and abilities related to the position. Salary placement is typically between the minimum and mid-point of the salary range**

***We are willing to train those who are passionate about helping people and willing to go the extra mile to help the client.***

Old Pueblo Community  
Services  
2323 S. Park Ave  
Tucson, AZ 85713

Email Resume/Application to:  
[hr@helptucson.org](mailto:hr@helptucson.org)



Employment References,  
background check are conducted  
pre-employment.