

OPCS



Opening doors to
housing and recovery.



HOUSING FIRST

Ending Homelessness
in Pima County



ABOUT OPCS

Old Pueblo Community Services is a Tucson-based nonprofit organization serving our community since 1996. We provide housing, counseling, and support services to individuals experiencing homelessness in Pima County. We follow Housing First, an evidence-based approach which centers on quickly moving people from homelessness into permanent housing. Once stably housed, individuals can take advantage of wrap-around services – to help support housing stability, employment, and recovery.

MISSION

When people face homelessness, OPCS offers housing, counseling, and support services to help them transform their lives.

VISION

We envision a future in which all have the opportunity to reside in safe affordable housing and live meaningful, self-defined, dignified lives, as part of a healthy, inclusive community.

VALUES

OPCS values include empathy, choice, quality, optimism, and integrity.

To Our Community Partners

Dear Friends,

We currently live in challenging times. The COVID-19 global pandemic has had a significant impact on everyone, and those experiencing homelessness are no exception. Our attempts to promote “social distancing” and offer isolation for persons with chronic health conditions has exposed the limitations of congregate shelters. In the best of times, the large shelter model is not effective in reducing homelessness, and with health risk to those who live and work there. As a result, I am more committed than ever to the Housing First model of resolving homelessness through access to permanent housing. Our provision of community-based apartments for temporary and long-term housing solutions has meant that while others had to reduce the number of persons served in shelter, OPCS was able to serve as a hub for rapidly housing persons who were sick or high risk. We accepted households without regard for their ability to pay for housing or services, and let them stay until they were well and able to move into permanent housing.

Simply put, the solution to homelessness is housing, not shelter. Because of this, I am excited to announce that in 2022 OPCS will establish Tucson’s inaugural Center for Housing First, located on South Park Ave. This Center will provide almost 20,000 sq. ft. of office and program space for innovative outreach, housing navigation, and counseling teams as well as a semi-commercial kitchen, meeting space, and storage for all the items needed when persons move into their new home. This Center will be a beacon of hope that guides households into conventional community housing with the same opportunities that all



Tucsonans are seeking. And finally, this Center will operate in harmony with the local community and strive to support the needs of those who live nearby.

The next couple of years will be defined by the ability of individuals and organizations to adapt and innovate. Fortunately for OPCS, we have been pioneering innovative solutions to homelessness for over twenty years. As always, we could not do this without the support of all our donors and community partners. Together we will not only provide temporary relief to those who suffer from homelessness, but rather we will offer real pathways out of homelessness, and an end to chronic homelessness in Tucson.

Thank you for supporting our shared mission.

Tom Litwicki, CEO



Our Impact

OPCS serves families, youth, veterans, individuals struggling with mental illness and substance use disorders, and those reentering our community post-incarceration.

Programs

- Street Outreach
- Homeless Work Program
- Low Barrier Shelter / Bridge Housing
- Veteran Programs
- Reentry Programs
- Bread & Roses - LGBTQ+ Affirming Crisis Shelter
- Supportive Housing
- Outpatient Program



2250+

Pima County
Homeless
Population



1,571

Individuals
Served



600

Clients exited
to permanent
housing



46%

Clients with
income at
time of exit



Those We Serve

Clients conditions prior to receiving services



HOUSING

- 65% Homeless
- 21% Institutions
- 14% Other locations

WELLNESS



- 47% Mental Illness
- 28% Chronic Health Conditions
- 7% Developmental Disability
- 23% Physical Disability



INCOME

- 65% Reported no income at time of entry



SUBSTANCE USE



- 41% Reported use of Alcohol & Drugs

Demographics

GENDER

- Male 61%
- Female 39%
- Non-Binary .02%

HOUSEHOLD TYPE

- w/o children 1567
- w/ children <18 yr 137

RACE & DIVERSITY

- White 75.64 %
- Black / African American 12.55 %
- American Indian / Alaska Native 6.03 %
- Asian .03 %
- Native Hawaiian/ Pacific Islander .07 %
- Multiple Races 3.87 %
-
- Veterans 29.00 %
- Hispanic/Latino 31.00 %
- Chronically Homeless 26.00 %

AGE

- <5 3.60 %
- 5 - 12 4.09 %
- 13 - 17 1.82 %
- 18 - 24 4.32 %
- 25 - 34 19.86 %
- 35 - 44 19.18 %
- 45 - 54 19.37 %
- 55 - 61 17.21 %
- 62> 10.50 %

Tucson CARES



Making a Difference During COVID-19



731

Individuals
Sheltered



411

Individuals
Housed

<1%

COVID-19 +
Cases Reported

COVID-19 posed a daunting situation for everyone, but more so for people lacking stable shelter, access to proper hygiene, and basic food supplies. Early in the pandemic, the City of Tucson set in motion a program to prevent the spread of corona virus cases among the homeless population in our community. As part of this initiative, the Housing and Community Development Department partnered with local agencies and hotels to provide shelter to at-risk and COVID-positive individuals experiencing homelessness

OPCS was awarded a contract to operate a 200-room hotel turned temporary shelter. Individuals at a very high risk for contracting COVID-19 due to age, underlying health conditions, and close quarters at many shelters were moved to this hotel. Participants received three meals a day, clothing, PPE, and other necessity items. In addition, we

set up operations on-site to provide case management and support services with the goal of finding them permanent housing so they do would not return to homelessness.

The program lasted for 15 months, from April 2020 to June 2022. We served a total of 731 individuals, including 90 children. We achieved remarkable results, with 411 individuals in 293 households exiting to safe, stable, and permanent housing. Further, we were able to prevent a COVID outbreak at the hotel site by sanitizing common areas, ensuring clients were following safety protocols, and providing testing through El Rio Health.

Other agencies that contributed to the success of this program include Pima County Sullivan Jackson Employment Center, CBI, and Primavera Foundation. In addition, we are grateful for the many



Becoming whole again

“ I became homeless in a 2018 due to a chronic illness and a subsequent back injury. Up until then, I worked as a certified interpreter for the court and school district. Living in the streets was a challenge for my health, specially during the cold nights when my pain intensified. When the pandemic hit our community, I got very scared because my pre-existing condition put me at high risk. I tried to isolate myself as much as possible, but it is hard to be homeless and ill. After a stay at a hospital, I was able to move to a hotel shelter managed by OPCS. Being there was a blessing! The staff helped me find an apartment. I now have a lease under my name. I am once again Negasi.”

Negasi Zeweldi

community sewing groups that volunteered to make thousands of handmade masks for our clients. Their support helped us achieve a <1% COVID+ rate for clients in this program.

On July 13th, 2021, the City of Tucson held an appreciation luncheon for departments and agencies that went above and beyond the call of duty during the pandemic. Mayor Regina Romero recognized OPCS's staff at this event for their life-saving efforts and response to COVID-19 in Tucson.



Housing First in the time of Covid-19

“ I am most grateful to the staff of OPCS for their tremendous efforts to stand up and run a never-done-before shelter program using a large hotel. OPCS lead the way to developing this program to ensure those living in the hotel not only had their immediate needs met, but that these individuals had a housing plan which meant they would not return to the streets or shelter. OPCS exceeded the expectations and showed how focusing on a Housing First approach with experienced and compassionate staff is the best approach to ending homelessness.”

Liz Morales
Housing & Community Development Director
City of Tucson



Get Involved!

Make a Financial Contribution

Your Arizona tax credit gift can change lives! OPCS is a designated Qualifying Charitable Organization (QCO #20380). Contributions to OPCS are eligible for a dollar-for-dollar tax credit of up to \$400 for individuals and \$800 for married couples filing jointly. Donate online at: www.helptucson.org

Include OPCS in Your Estate Plan

By making a gift through your will or trust, you can leave a legacy of shelter and services for local homeless families and individuals for years to come.

Volunteer

Every person has volunteer skills to offer, such as teaching lifeskills, mentoring, sorting donations, preparing meals, organizing donation drives, and volunteering for events.

Become a Landlord Leader

Rent your apartment to one of our clients, and give a second chance to a responsible tenant.

Hire a Job seeker

Hire one of our motivated, qualified clients who is working to build brighter futures.

Make an in-kind donation

For the women of OPCS:

New and gently used clothing
New socks and underwear - sizes S to XXL
Toiletries and feminine hygiene products
Grooming & beauty products, combs/ brushes

For the men of OPCS:

Toiletries and grooming products
Hand sanitizer
New or gently used clothing sizes S to XXL
News socks and underwear

Outreach to street homeless:

Travel size toiletries, sunscreen, chap stick
Hand sanitizer
Water bottles, protein bars,

To help people settle into their new home:

Small sofas, recliners, and chairs.
Upright chests with drawers
Small kitchen tables and chairs
Kitchen utensils

Bed linens, blankets, and towels Board
Games, Puzzles, Books, and Movies

For more information on ways to help contact: Monica Durand at (520) 445-7080 or mdurand@helptucson.org

Financial Reporting for Fiscal Year 2021

REVENUE

Government Awards	\$ 6,554,273
Client Services Revenue	\$ 793,941
Program Revenue	\$ 13,851
Private Contributions / Grants	\$ 425,439

In-Kind Contributions	\$ 9,980
Other Income	\$ 33,589

TOTAL REVENUES & GAINS	\$ 7,831,073
-----------------------------------	---------------------

EXPENSES

Program and Services	\$ 5,791,082
Management and General	\$ 1,605,673
Fundraising	\$ 155,776

TOTAL EXPENSES	\$ 7,552,531
-----------------------	---------------------

NET ASSETS, END OF YEAR	\$2,385,024
--------------------------------	--------------------

A word from our Board Chair



Michael Becherer
Swaim Associates Architects

Karla Avalos
Senator Mark Kelly

Nancy Hennessey
Long Realty Company

Patricia Cassidy Vincent
ADP

Melissa Arroyo
Tucson Medical Center

Chiamaka Itsukor
Encompass

Miguel Cruz
Tucson Federal Credit Union

Kabrina Lee
Pantano Behavioral Health

Alex Winkelman
Mesch Clark Rothschild Law Firm

In closing my first year as board chair for OPCS, I'm proud to say the organization is healthier than it's ever been. Our dedicated staff has made tremendous progress in our mission to end chronic homelessness. More and more we hear feedback from both the public and from our elected officials that OPCS is the agency to contact when people are looking for solutions.

We started 2020 with a concerted effort to raise awareness of the Housing First solution to both the community and to our elected leaders with our Housing First Forum. We invited Dr. Sam Tsemberis, the founder of the Housing First model, to speak directly to our community's leadership to impress upon them the importance of communication and collaboration between both the public and private sector in ending chronic homelessness. The message from that day has had a continued impact in our community, elevating the discussion homelessness and Housing First. This ongoing dialogue has had ripples throughout the community and has created many opportunities for OPCS be more directly engaged.

As I write this letter, the COVID-19 pandemic is spreading through our community, and with it an even stronger urgency to adopt Housing First practices. As such we will continue to reach out to a diverse group of stakeholders including business leaders, community leaders, elected officials and others, to educate them on what we do at OPCS and how Housing First work. More than ever we want to spread the message that persons thrive when they are able to gain stable housing. Shelters and living on the streets are potential breeding grounds for the virus, and as such, we need to help more individuals and families move out of those situation and into a home of their own.

In the upcoming year we will continue raise awareness about Housing First, continue to engage with community leaders, and continue to get our homeless directly into housing. In closing I'd like to thank the Board and Staff for their passion and dedication to our mission, their efforts and professionalism have played a major role in the continued success of OPCS.

Michael Becherer, AIA
Swaim Associates LTD Architects AIA

Homeless Work Program



1125

Individuals served

**Community
Impact**

Trash Collected 239,685 lbs.

No. of sites cleaned: 262

Launched in 2016 as a pilot project, the HWP has rapidly grown into a model program that offers individuals a pathway out of homelessness through work, community collaboration, and assistance in navigating support services. Now entering its fourth year of implementation, the HWP continues to achieve impressive results. To date, the program has provided employment to 824 homeless individuals.

Most importantly, over one third of the participants who left the program are now in permanent housing. In addition to improving lives, the program contributes to beautifying our city's public spaces and to changing the perception of the homeless in our community. The HWP is made possible through funding from the City of Tucson, Pima County, individual donations through the Arizona Charitable Tax Credit, and from community partners like the Tucson Change Movement.



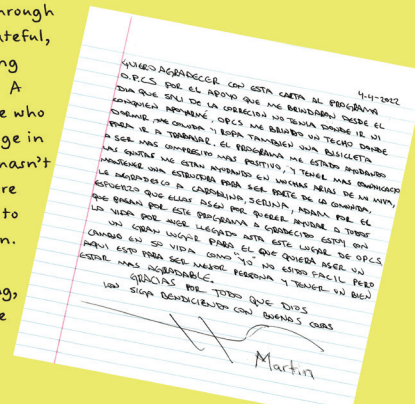
The OPCS Home Fund

Many clients arrive at OPCS without the means to pay occupancy fees while they participate in our transitional housing and recovery programs. While some of OPCS government funded programs cover all or part of a client's housing fees, many clients do not meet the specific criteria to be eligible for these programs. The OPCS Community Home Fund provides financial aid to residents to cover their housing cost until they gain income through employment, Social Security, or other sources. The Home Fund can also be used to provide for specific, emergent needs to remove barriers to housing and employment. To fund this effort, we turn to the community for grants and donations. Donations to the Home Fund are eligible for the Arizona Charitable Tax Credit.

I would like to thank OPCS for the help they provided me when I was released from prison. I had no place to go or anyone to support me, but OPCS provided me a safe place to sleep, food, clothing, and also a bicycle to get to work. The [reentry] program has been helping me be more understanding, more positive, and to better communicate. The meetings are helping me in many areas of my life--to maintain structure and to be a part of the community. I thank Carolina, Serena, and Adam for the effort they made, for wanting to help everyone who comes through this program. I'm grateful, with my life, for having arrived here at OPCS. A great place for anyone who wants to make a change in their life, like me. It hasn't been easy, but I'm here for my wellbeing and to become a better person.

Thank you for everything,
and may God continue
to bless you.

Martin





Veterans Programs

" I think OPCS is a pure blessing. It really gave me a safe place to get healthy and be around others like me with whom I could heal without being judged. "

KR- Former Client

Serving those who have served

OPCS works with veterans that have served in the United States Armed Services including those with PTSD, substance abuse, mental illness, a criminal justice history, and those returning to the community after hospitalization, treatment, and/or combat. The program's goal is to end chronic homelessness among our veteran population.

The program provides assistance while veterans move from street homelessness to permanent supportive housing. This includes housing, clinical treatments, necessity items, and other support services. We have five veteran communities, which include 94 transitional housing beds. We operate this program in partnership with the VA , the City of Tucson, and other community partners.

OPCS also serves veterans who are not eligible for VA benefits due to discharge status, providing them the option to apply for OPCS emergency/bridge housing.



Veterans Helping Veterans

The Citi Salutes Network is a group of CITI employee volunteers who come together in support of veterans in our community. For the past two years, OPCS has been the beneficiary of their annual fundraising efforts that include a 5K Veteran Run, a barbecue, and several carwashes. To date, they have raised close to \$20,000 for our program. Their contribution has merited them the OPCS 2020 Community Service Award for Outstanding Leadership in Volunteering.

The Veterans Club Sun City Oro Valley is a social group of military veterans who want to serve those who have served. The group organizes drives throughout the year to collect essential, basic necessity items for our veteran clients. In addition, they arrange for free haircuts in the community and the delivery of pizzas every month.





Thank You

Your support helped us get the job done!

\$300,000+

Anonymous in honor of the Connie Hillman
Family Foundation
Herrick Foundation

\$100,000 - \$299,999

Pantano Christian Church

\$50,000 - \$99,999

Recovery in Motion
Bank of Ameirca Chariable Foundation

\$20,000 - \$49,999

Kautz Family Foundation
Marshall Foundation
United Way of Tucson & Southern Arizona

\$10,000 to \$19,999

Arizona Complete Health
Tucson Electric Power Company
Tucson Police Department
Wells Fargo Fondants

\$5,000 to \$9,999

Cardinal Charities
Citi Corp. Tucson
JNR Networks, LLC
Susan Stansberry
Joseph Stein Family Foundation,

\$1,000 to \$4,999

Desert Diamond Casinos & Entertainment
Lawrence Lippert
City Of Tucson
Thunder Mountain Moose Lodge
No 2475 Loyal Order of Moose
Staci Beamer
Southwest Gas Corp. Foundation
Ellyn Langer
Geraldine Crow
Title Security Agency, LLC
Patricia Andrade and Henry Walker
Horace Dawson Founndation
St. John on the Desert Presbyterian Church
Sunflower Veterans Club
Metropolitan Pima Alliance, Inc.
Fangamer, LLC
Cox Communications Inc.
Anne Maley-Schaffner and
Timothy Schaffner
Mastrucci and de Lang Family
Charitable Fund
Julia Strange
Phil Swaim in Honor of Michael Becherer
The 2Propel Fund held at the Community
Foundation for Southern Arizona
Monica Durand

\$500 to \$999

Sharon Stetz and Caroline Peck
Tom and Mary Heeringa

Stacy Fowler
Cheree Garrett and Gary Jeffries
Nancy and Ray Hennessey
Charles Pyle in Memory of
Bradley Lancaster
Tammy and Dave Markason
Robert and Rosemary Kaiser
in Memory of John Winter
Laure and Russell Chipman
Dina de la Ossa
Gary and Sydney Evans
Scott Hanes and Betsy Cacchione
Dale and Ann Magstadt
Greg and Jeanie Pike
Debbie and Tim Price
Anthony Samida
Tom and Darcie Litwicki
Edmund Hurlbut and Mary Nunn
Jonathan and Jill DeBake
Jacquelyne Rex
The Tom and Betty Shambo Family
Jeff Singleton
Nancy Atherton
Jesus Manzanedo
Jessica Stewart
Rita Brooks
A.S.U. Center For Applied Behavioral
Health Policy
Franza-Johnson Family Fund at
Fidelity Charitable
Lynne and Richard Hudson
Mesquite Parl Properties, LLC
Michael and Nicole Oliver

Thank You FOR YOUR GENEROUS SUPPORT

Daniel and Katy Scoblink
Stephen Swanson
The Jim Click Automotive Team
Angela Wilson

\$100 to \$499

Yvonna Fields
Claudia Coello Rasoumoff
Sandra Giannini
Laura Grijalva
Jane Jones
Nicholas Mahon
Michael Noel
Lisa Polito
Natalie and James Riley
Michael Saunders
John Warnock
Marya and Chris Wheeler
Philip Pierce
Beth Carey
Spencer Graves
Richard Leopold
Recovery In Motion
Tyler and Megan Stibrich
Sally Benson
Wesley Dawson
Cindy and Arve Pande
Tomie Sarver
Suzy and Greg Gooch
Mary Ellen and Roger Cook
Betty and Al Crawford
Corolla Hoag and Kevin Horstman
Anonymous Fund held at the
Community Foundation for
Southern Arizona
Loisanne Keller and James Collins
Randall and Lydia Kimmens
Christa and Bill Nelson
Kimberleigh and Dan Talerico
Jeffrey Wilkinson USMC (Ret)
Adrienne and Scott Lindsey
Patricia Porras
Jeffrey Bisschop
Elaine and Gregory Emans
Gary Fergione

John and Carol Garr
The Jack Hopkins Group
Sue Lambert
Delbert and Becky Mack
Bonnie Phelps
Sylvia Pozarnsky
Claire Scheuren in Memory of
Rhiannon Powell
William Schlesinger
Helen and David Tabb
Therese Griffin
Brandi Champion
Ardith and John Deering
Nick and Leah Jones
Jorge Soto
Diane Dube' and Robert Jungers
Patricia Cassidy-Vincent
Rebekah Garcia
Michael and Candice Talerico
Deirdra McMahon Goeth
Harry Joiser
Steven and Annalee Kachur
Kimberly Noble
Laurel Thorpe
Pamela McFadyen
Kennith Saaby
Herb and Sue Fauth
Margaret Higgins
Fry's Food Stores - Kroger CORP
Janette Bernal
Christopher Carlsen
Marilyn Carter
Roadrunner Office Supply,
Jerry and Kat Gerber
Melissa Arroyo
Jane Battaglia
Jack and Martha Binns
Black Diamonds Of Tucson
Kathleen Boyle
Tom and Helen Curti
Eric Dickson
Carolyn Edmond in Memory of
Bradley Lancaster
Deborah Elver and Harry Elver, III
Rhonda Fleming
Lyle Ford
Kay French

Martin Fuchs
Ashley Galeski
Jeri Harwell
Jet Management, Inc
Jeanette Jones
Amy Kent
Barbara Kiernan
Betty Knape
Trish Kordas
Michael Lavery
Linda Leatherman
Adrienne Ledford
Melissa Lopez
Doug and Judy Lubben
Michael and Eileen McGrath
Georgeanne Ranzino
Silvia Rayces
Susan and Kirk Reed
Bill and Candis Stein
Josephine Stewart
Michael and Jeanne Sturgis
Temika Symonds
Thrivent - Your Cause LLC Trustee
Diane Wise Trail
Ruth Yampol
Jason Zeider

< \$100

Karla Avalos and Adam King
Mary Zumoff
Tim Glockner
Alexandria Knittel
Peggy Humes
Elaine and Michael Becherer
Mark and Lynda Hanna
Gregory Smith
Mary and Howell Herring
Frank Ambrose
Sharlynn Darris
Rebecca Fields
Jami Hittson
Denise Lisenbey
Michael Melby
Jen Wolf
Monica Kemsley
Patrick Boyle

Thank You FOR YOUR GENEROUS SUPPORT

Miguel Cruz
Norman Epstein
John Erickson
Josh and Kelly Formo
Claudia Forrester
Matthew Gaspari
Robert and Sylvia Gergen
Angela Heredia
Arrah Hill
Joseph Ingegneri
Graciela Jimenez
John and Regina Mangold
Cynthia Medford
Viridiana and Zach Michael
Therese Schroeder
Kristi Tedesco
Rossana Williams
Carlos Madril
Erika and David Ramirez
Kimberly Cartwright
Jeremy Crawford
Alexa Dickson
Brenda Eddy
Martha and Daniel Fernandez
Paige Francisco
Richard Renfro
Sarah Vickery
Melissa Wade
Sharon Smith
Michael Bilharz
Briana Castilleja
Terrance Cheung
Carmen and Richard Ciuffetelli
Natalie and Matthew Clark
Summer Gray
Michael Harris
Priscilla and Alex Manriquez
Sarah McNamara
Anne Movolson
Abbey Sweeney
Sara Bordieri
Elizabeth Foulke
Gerald Havey
Diana Amado
Suzanne Armenta
Daherne Aurelien
Rebeca Barrios

Michael Bock
Andres Carrazco
Michelle Cruz
Tara Duvall
Michelle Elenez
Bryan Foerster
Sandra Garcia
Lisa Gemello
Marie Goetz
Sharon Grant
Nick and Sharon Healy
Jane and Jim Iskiyan
Debra Jacobson
Gary Kimball
Heidi Kirkland
Roberta Lopez Suter
Valerie Mendez
Crystal Mietzner
Courtney Owen
Cathy Rosa
Jennifer and Bruce Stewart
Melissa Stewart - Hall
Gloria Villalobos
Amazon Smile Foundation
Kathleen Allor
Francisco Armenta
Dustin Arnell
Susana Arroyo
Michael Balharz
Luis Barajas
Hana Cantral
Larry Caswell
Scott Chase
Mercedes Fuentes
Jennifer Gerdes
Judy Hernandez
William Hill
Ashley King
Jonathan Levy
Paige Maier-Bunas
James McClure
Angelica Montano
Jessa Moore
Cherell Nelson
Amy Oliver
Robert Parker
Eva Puglia

Max Quihuis
Belline Reyes
Lisa Scoblink
Wendy Sierra-Clark
Daniel Watson
Guillermo Wheeler
Eugene Woodard
Matthew Hotez
Richard Geist
Jaymes Grace
Rebecca Banks
Hilda Massa
Melissa Mauzy
Yvonne Montijo-Navarro
Vanessa Prilesen
James Fullin
Karena Trujillo
Emanuel Miller
Adrienne McFalls
Joseph Mendez
Demetria Schulmeyer
Lori Syme
Bernadine Zimmerman
Jessica Richards
Jennifer Chancay
Lisa Moore
Nicholas Fitzgerald
Carolyn Shepherd
Arizona State Employees
Charitable Campaign
Mark Flanigan
Jared Hemingway
Joseph Howell
Alyssa Mosena
Tiffany Sanchez
Chynel Webb

Connect with OPCS

Visit us online at www.helptucson.org
Read about the latest news, events, and
inspirational stories.

Take a Tour of OPCS and see first-hand
the impact of our programs!

Connect on Social Media

Donate online at: www.helptucson.org

For more information contact us at:
info@helptucson.org
520 546-0122



**Opening doors to
housing and recovery.**

4501 E. 5th Street
Tucson, AZ 85719