

2017 **Annual Report**



Opening doors to
housing and recovery.

A Message From Our CEO Tom Litwicki



Tom Litwicki

Dear Friends,

I am happy to report that this year has been another wonderful year of change and growth for OPCS. Because of your compassion and support, our housing, recovery services, and employment supports continue to evolve in ways that lead people out of homelessness and into a home of their own. For example, this year we further reduced barriers to housing through an increase of 17 units for individuals who are most vulnerable. This housing ensures that mental health conditions, lack of documentation, medical conditions, or the need to live with pets or partners does not prevent the homeless from getting into housing.

In addition, through innovative thinking, and collaboration with our community partners, the Homeless Work Program increased from two to three days per week. This has resulted in over \$36,000 dollars paid directly to workers who are experiencing homelessness, as well as the removal of over 37 tons of debris from our city streets. Most importantly, this income helped 86 individuals and families leave homelessness and enter a permanent home. In all, over 1700 persons were helped by OPCS in 2017, and 565 of those persons entered into permanent housing. We have set an ambitious goal of helping 800 persons find their way to permanent housing in 2018.

Of course, there are still many challenges ahead of us. There is still not enough funding for all the housing needed to significantly reduce homelessness in Tucson.

And specific homeless conditions have almost no funding. For example, OPCS provides 76 transitional housing and addiction treatment beds for persons leaving incarceration homeless. However, we only receive Federal funding for 16 of those beds. The remaining beds must be funded through community donors and foundations. Many individuals and organizations have stepped up to support this type of housing, through support of the OPCS Home Fund. However, every year we are short the funding needed, and every year we are forced to reduce our housing for persons in reentry from incarceration.

In conclusion, I wish to thank you for allowing OPCS to be of service to the citizens of Tucson. Through your support we continue to grow the much needed housing and support services that will begin to reduce the degree of homelessness in our community. I know that you share the vision of Tucson as a community without chronic homelessness, and the belief that when all citizens have access to safe affordable housing, the entire community wins.

A handwritten signature in blue ink, appearing to read 'TLC', located at the bottom right of the letter.

A Message From Our Board Chair



Marya Wheeler
Chair of the Board
2017

Board of Directors 2017

Marya Wheeler, Chair
Karla Avalos,
Vice Chair
Michael Becherer,
Treasurer
Adrienne Lindsey,
Secretary
Diane Dubé,
Member

Dear Friend and Partner,

As Chair of the Board of Directors for OPCS, I am happy to report that, together, we have made great strides to assure that OPCS remains in a position to best help those persons experiencing homelessness in Tucson. In 2017, OPCS completed a three year consultation with Social Venture Partners. The Board of Directors and executive staff are indebted to their guidance and support, resulting in the development of a robust strategic plan, backed up by a foundation of sound governance and leadership.

Our board grew this year, with the addition of new and passionate members of our community, bringing in new knowledge and experience in the areas of law and public health. And most notably, I welcome Michael Becherer, our incoming Board Chair for 2018. Michael brings with him not only a passion for helping those experiencing homelessness in Tucson, but also a reputation for bringing together diverse community stakeholders who share and support our mission.

During 2017 we made progress in our shared goals to increase our impact, serving more people in 2017 than any year previous, and helping 565 persons leave homeless and enter their a home of their own.

We have established OPCS as an innovator, with new projects like the Homeless Work Program, which provides immediate employment to those living on the streets of Tucson, and the expansion of our Low Barrier Housing, which offers bridge housing for persons who are waiting to get into a more permanent home.

I know that I speak for all of the Board of Directors when I say that it is a privilege to guide the mission of OPCS. The upcoming year will bring challenges for OPCS. We will experience changes and reductions to our Medicaid reimbursements, and we expect that funding for prison reentry transitional housing will continue to reduce. But we also know that we have the support of a local community who cares about our mission. And we know that with your support, and the leadership of OPCS, we will help even more homeless individuals and families enter a home of their own.

A handwritten signature in blue ink that reads "Marya Wheeler, OPCS".

On Any Given Day... Life at OPCS



We recognize that anyone could end up without a place to call home.

Because of this, we listen to each person's experience, recognizing that everyone has a unique story that led to homelessness. With a safe place to live, healthy food, and supportive relationships, OPCS residents can construct a new narrative that lifts them out of homelessness. We are grateful to be part of their story.



At OPCS we offer more than just shelter from the elements. Every resident has opportunities to join their peers in daily activities like cooking the meals they most enjoy, tending the community garden, or participating in therapeutic and self-improvement groups. They also have the opportunity enjoy their own quiet time, reading a good book, or watching their favorite show.





Photos:
Martha Lochert



Those We Serve

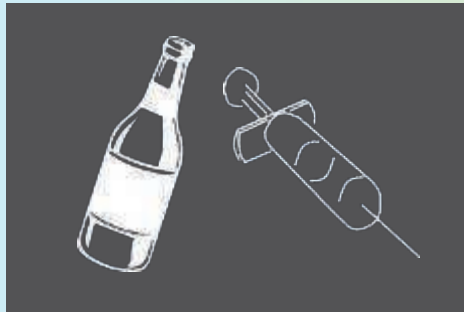
Prior Conditions

Income



67% *Had no income at entry*

Substance Abuse



34% *Alcohol* **45%** *Drugs*

Housing



27% *Institutions* **60%** *Homeless* **13%** *From other locations*

Wellness

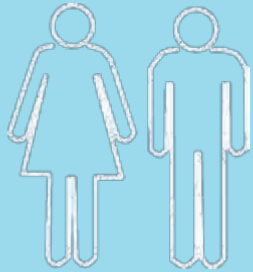


53% *Mental Illness* **32%** *Chronic Health Conditions*
8% *Developmental Disability* **31%** *Physical Disability*

Demographics

Gender

- Male
- Female



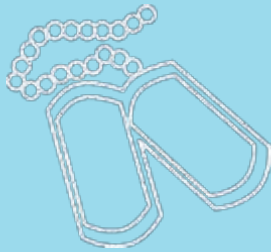
68%
32%

Ages

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-61
- 62+

2%
6%
20%
21%
22%
19%
10%

Veterans



32%

Hispanic/Latino

26%

Chronically Homeless

29%

Diversity

- White
- Black or African American
- American Indian or Alaskan
- Multiple Races
- Asian, Native Hawaiian or Pacific Islander

75%
12%
5%
5%
1%

Outcomes

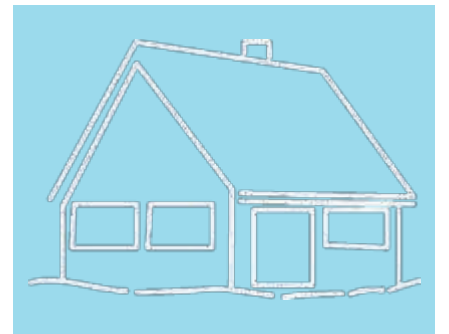
Persons Served **1720**

Had Income at Exit
50%



Cost per client **\$3,416**

Housing Destination
To permanent housing
54%



Thanks To Our Generous Investors

\$25,000 or Greater

Kautz Family Foundation
Social Venture Partners
Greater Tucson Fund, Held at the
Community Foundation of
Southern Arizona

\$10,000 to \$24,999

Bank of America Charitable
Foundation
The Clan McKay Fund, a
Fidelity Charitable Fund
Troller Fund, Held at the
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Tucson Electric Power

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JNR Networks, LLC
Joseph Stein Family Foundation, Inc
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\$1,000 to \$4,999

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\$500 to \$999

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Timothy Schaffner
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Tim and Debbie Price
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Arizona Jet-Mail Services LLC
A.S.U. Center For Applied
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Leslie Perls
Penelope and John Pestle
Les Pettit
Phillip Pierce
Patricia Porras
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Bradley Lancaster
Kirk and Susan Reed
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Roadrunner Office Supply
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Tomie Sarver
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Tyler and Megan Stibrich
Michael and Jeanne Sturgis
Jenni Sunshine
Stephen Swanson
Helen Tabb

Kimberleigh and Dan Talerico
Susan and Jim Taylor
Laurel Thorpe
Title Security Agency, LLC
Roy Tullgren
Aimee Wheeler
Marya and Chris Wheeler
Janet Wood

Up to \$100

Anonymous (2)
Amazon Smile Foundation
Guillermo Andrade
Doris Baker
Leah Beenken
Cristina Benitez
Terry Bernier
Pamela Bice
Scott Blades
Murryelle Bothwell
Kathleen Boyle
Christopher Burton
Jorge Camarillo
Andres Cano
Jennifer Chancay
Barbara A. Christiansen
E Cortez
Erica Damon
Marilyn Dano
Desert Ventures Development and
Management LLC
Ryan Duarte
Diane Dube' and Robert Jungers
Candy and James Egbert
Emilia Eldridge
Jerry Fischer
Michael Ford
Dolores Frank
James Fullin
Rebekah Garcia
Robert and Sylvia Gergen
Noah Gonzalez

Bobby Gordon
Spencer Graves
Ed Hanat
Hawaii Pacific Area Combined
Federal Campaign
Rosanna Hernandez
Margaret Higgins
Virginia Huffman
Dr's. Kenton Hyatt and
Cheryl DeCiantis
Joey Ingegneri
James and Jane Iskiyan
Joanna Keyl
Megan Kleinwachter
Suzanne Lavergne
Linda Leatherman
Adrienne and Scott Lindsey
Jess Losoya
Jesus Manzanedo
Christopher Maynard
Anita McDonald
Lisa Moore
William Nelson
Michael and Laraine O'Brien
Terry Oremland
Ed Palma
Albert P. Pesqueira
Judge Michael Pollard
Michael Pratt
Vanessa Prilesen
Ryan Pulido-Dettmer
Kate Reeder
Jordan Ricca
Jessica Richards
Nicholas Riley, In memory of
Nelson Begay Six
Ana Romero
Lisa Rosenfeld
The Salvation Army
Southwest Division
Remy Sawyer
Anthony Schaefer

Council Member Shirley Scott
Jeanne Shaw
Catharine Smith and
Rocky Hoopengardner
Marcia Soriano
Jessica Stewart
Melissa Stewart - Hall
Larry and Mary Swartz
TML Counseling
Julio Trejo
Karena Trujillo
Larissa Valenzuela
Betty Villegas
Sally and James Voss
William E. White, in Honor of
William J. White
Randy and Tereasa Wright
Howard Zilberzweig

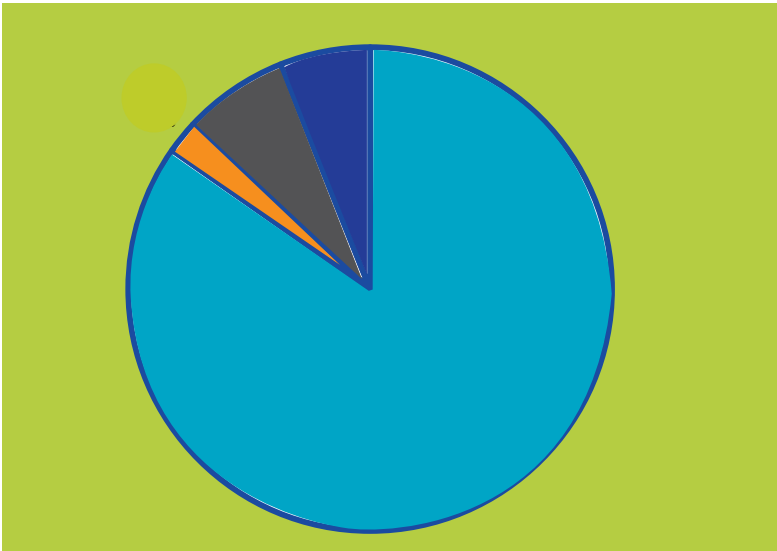
Consolidated Statement of Revenue and Expense



REVENUE

Government Grants and Contracts	\$5,421,267
Revenue Generated by Transitional Housing and Clinical Programs	\$138,066
Revenue Generated by Housing Development Programs	\$451,958
All Other (Contributions, Fundraising Events, In-Kind Donations, Other Income)	\$386,491

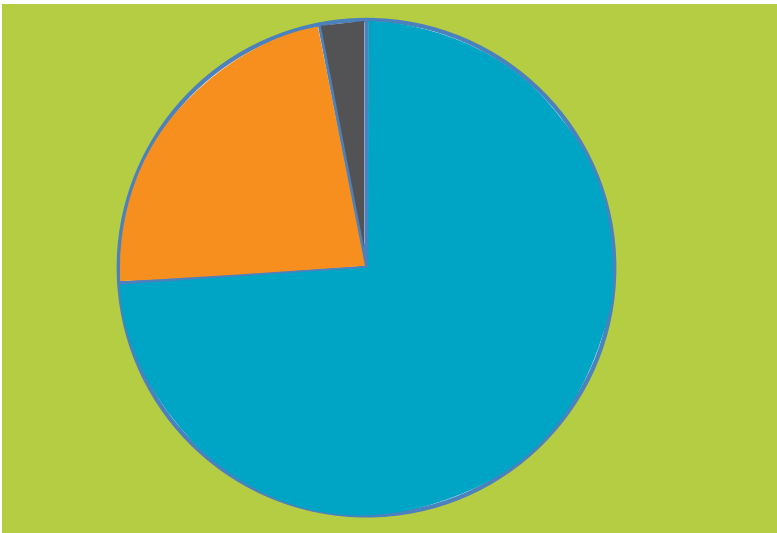
TOTAL REVENUES AND GAINS **\$6,397,782**



EXPENSES

Program Services	\$4,569,578
Management and General	\$1,404,792
Fundraising	\$191,142

TOTAL EXPENSES **\$6,165,512**



NET ASSETS, END OF YEAR **\$1,668,141**

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Save the Date, January 16, 2019

2nd Annual Housing First Forum

Guest Speaker: Dr. Sam Tsemberis, Pathways Housing First



Opening doors to
housing and recovery.