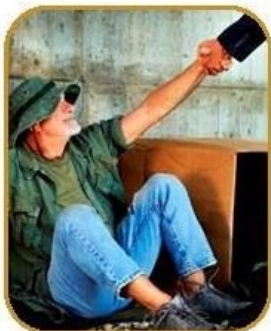


Old Pueblo Community Services 2014 ANNUAL REPORT



WHERE HOUSING COMES FIRST

A LETTER FROM TOM LITWICKI, CEO



I am honored to present the CY 2014 Annual Report of the services, impact, and financial standing of Old Pueblo Community Services.

As we completed 2014, we took a look back at the dramatic changes in how healthcare and housing supports are funded and provided. Funding changes have resulted in new regulations and more stringent standards. But these changes also bring new sources of funding and improved quality and coordination of services for those we are committed to assist.

These changes are essential to our community. OPCS has spent 2014 and early 2015 preparing for the changes by implementing new electronic health records, establishing a contract with the new Regional Behavioral Health Authority (RHBA), **Cenpatico Integrated Care**, and nurturing our long term contractual relationships with the Veterans Administration, Arizona Department of Corrections, City of Tucson, Pima County, City Court, and all of our individual and corporate donors. With your continued support, we are now ready for the challenge that 2015 brings to our community.

We will continue to offer a safe home for over 250 women and men each day; our neighbors who otherwise would be living on the streets of Tucson. The vast majority of these individuals suffer from untreated medical and mental illness, combined with deeply fractured family support systems. They are experiencing complex concerns that have often existed for decades before their arrival at OPCS.

We believe that the best way to address these complex concerns is through the provision of unconditional compassionate housing for all, combined with the support of peers and professionals who nurture and encourage the whole person to a state of wellness.

In 2015, we are introducing the "Housing First" model of housing, a proven national model that gets people who have been on the streets for a long time into housing more quickly and cheaper than the standard models of housing. The standard model of shelter says "you must first improve yourself and then we will let you into housing." The Housing First model says "we will let you into housing so that you can improve yourself."

OPCS is a force for positive change in Tucson. We're prepared to provide high quality housing and wellness services in a rapidly changing environment, committed to serving all persons who are homeless, including those with no means of payment. This comes with a cost. In 2015, OPCS will spend approximately \$200,000.00 on housing for persons without a funding source. We cannot do this without your generous support. Please join us in our mission of offering a continuum of solutions for those who are facing homelessness in our community in 2015.

Board of Directors 2015

Chair

Lindsey Feldman
University of Arizona
Graduate Student

Vice Chair

Lyle Ford
Community Partnership
of Southern Arizona
Program Coordinator

Secretary

Scott Patka
SVP Electrical Services
Principal

Treasurer

Carmen Ciuffetelli
Wells Fargo Bank
Branch Manager

Board Members

Melissa Hendrickson
Casa de los Niños
Child and Family
Therapist

Marya C. Wheeler, CPA
Yunk & Guthrie, CPAs,
PLLC
Associate

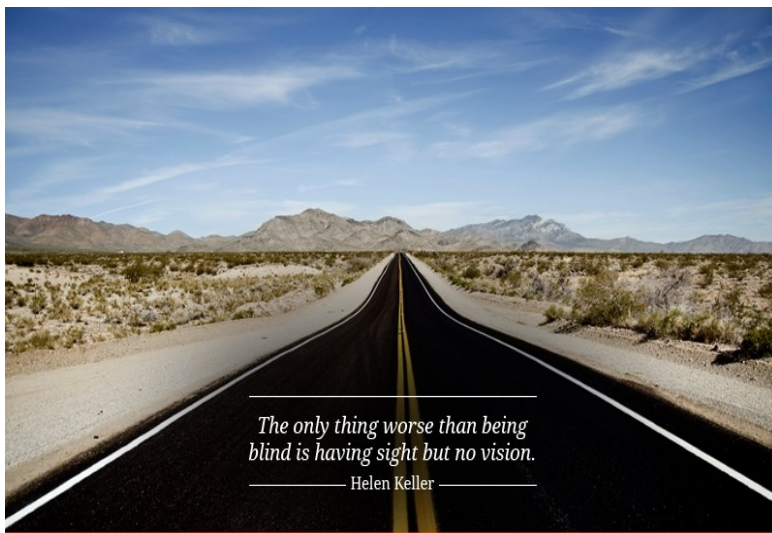
Advisory Board

Robert Brauer
Jeannie Carlisle

Chief Executive Officer

Tom Litwicki
Old Pueblo
Community Services
CEO, Ex-Officio

OUR VISION FOR THE FUTURE



In order to remain relevant, operate efficiently and continue to meet the needs of the community, many steps were taken in 2014 to combine the housing and counseling staffs, uniting them as an integrated Recovery Community Team. Each Recovery Community team now includes a program manager, case manager, counselor, BHT, PRSS and case aide as needed. Teams work together to provide the best possible case management for each clients who resides in one of our Recovery Communities. This holistic approach has given way to increased communication and cooperation between staff and clients toward a better outcome for all clients.

In early 2015, Old Pueblo Community Services was chosen to be the newest three-year investee of Social Venture Partners Tucson (SVP Tucson). Following an analysis of OPCS infrastructure, partners of SVP and leadership of OPCS began work on a new strategic plan, beginning with a newly defined mission and vision for our future.

Old Pueblo Group Mission Statement

When people face homelessness, Old Pueblo Community Services offers housing, counseling and intensive support services to help them transform their lives.

Old Pueblo Group Vision Statement

We envision a future in which all have the opportunity to reside in safe, affordable housing and live meaningful, self-defined, dignified lives, as part of a healthy, inclusive community.

Milestones 2014

In 2014, OPCS continued to house over 250 persons each day while expanding and refining our outpatient behavioral health services.

- Implementation of **ClaimTrack**, a new Electronic Health Records system
- Purchase of a 2014 Ford 15-passenger van for veterans transport thanks to funding provided through **United Way of Tucson and Southern Arizona**
- Purchase of a Veterans Outreach Services 4-wheel drive truck to better reach veterans who are chronically homeless in the desert of Pima County thanks to funding provided through Catalina Rotary Club Tucson
- Purchase and renovation of an 11th Recovery Community for a new Veterans Assistance program, **SARRTP (Substance Abuse Residential Rehabilitation Treatment Program)**
- Reinstated the **Inside Out Recovery Partnership (IORP)** with Pima County Behavioral Health leading to Phase II of its incarnation
- Received new funding from the US Department of Justice for the **One Step at a Time (OSAT 2015)** Mentor program to roll out in early 2015
- OPCS was awarded the **Tucson Metro Chamber Copper Cactus Award** in the **Tucson Electric Power Charitable Non Profit Business** category for budgets of \$5,000,000 and up



WHO WE SERVE

Clients Served January 1—December 31, 2014

OP Recovery Communities

Processed 2,260 client applications for services in 2014

Integrated services were provided to a total of 1,264 individual clients, including Street Outreach services to 133 individuals

948 (75%) men

311 (24%) women

5 (1%) other

531 (42%) Veterans (493 men/37 women/1 transgender)

Integrated services were provided to 52 families

Domestic/interpersonal violence was reported by 280 (27%) of the clients in recovery communities (107 men/173 women)

OP Outpatient Clinical Services

Outpatient Clinical Services were provided for 414 clients in 2014

In-house counseling services for 692 residents of Reentry Recovery

Community programs

174 women

516 men

2 transgender

Steps 4 Vet program, integrated transitional housing, case management and treatment services to 157 chronically mentally ill Veterans

OP Housing Development

Housing Development served 548 clients in 2014

Certified Home Buyer Education Classes for 155 individuals

Assisted 2 first-time homebuyers to purchase new homes at Sunnyside Pointe

Foreclosure counseling for 202 homeowners

Reverse mortgage counseling and assistance for 169 individuals and couples

Owner-occupied rehab of homes for 20 very low-income elderly and disabled

Client Demographics

AGE UPON ADMISSION:

Children Under 18 — 2%

18-24 Years — 10%

25-34 Years — 24%

35-44 Years — 18%

45-61 Years — 39%

62+ Years — 7%

RACE:

White — 80%

African American — 10%

Native American/Alaskan — 6%

Other Multi-Racial — 4%

ETHNICITY:

Hispanic/Latino — 20%

Non-Hispanic/Latino — 80%

EDUCATION:

Less than High School — 14%

High School Diploma — 26%

GED — 20%

Post-Secondary School — 13%

No Answer — 27%

STATUS OF TOTAL POPULATION UPON ADMISSION:

579 persons were Homeless, of which 210 were Chronically Homeless

413 were in Jail or Prison

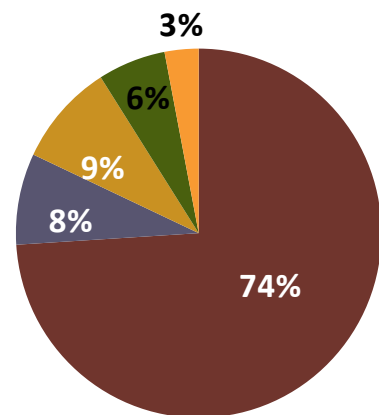
531 were Veterans

STATEMENT OF REVENUE & EXPENSES

CALENDAR YEAR 2014

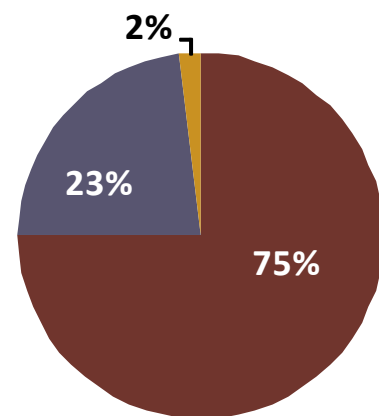
REVENUE

\$3,833,738	Government Grants and Contracts
\$409,348	Revenue Generated by Transitional Housing and Clinical Programs
\$487,053	Revenue Generated by Housing Development Programs
\$255,128	Contributions
\$19,343	Fundraising Events (less than 1%)
\$168,632	Other Income
\$5,173,242	TOTAL REVENUE



EXPENSES

\$3,872,966	Program Services
\$1,190,388	Management and General
\$79,918	Fundraising
\$5,143,272	TOTAL EXPENSES
\$878,157	Net Assets/End of Year



OUR GENEROUS DONORS—2014

\$25,000 and Greater

United Way of Tucson
and Southern Arizona
JP Morgan Chase

\$10,000 to \$24,999

FHL Bank of San Francisco
Bank of America Charitable
Foundation
Kautz Family Foundation

\$5,000 to \$9,999

Catalina Rotary Club
J2 Laboratories, Inc
JNR Networks
Tucson Electric Power
Wells Fargo Foundation

\$1,000 to \$4,999

Accura Systems of Tucson
Alan & Sharyn Chesser
Terry & Eddo DeLang
Focus HR
Terry & Mayra Galligan
Pima Prevention Partnership
Joseph Stein Family Foundation
Razoo Foundation
Rumsey Architecture, LLC

\$500-\$999

AIM Solutions, LLC, Korina
Gregg
Jim Click Automotive Team
Jonathan DeBake
Arline & Gary Henman
Nancy Eskridge Jones
Just Give
Keegan, Linscott & Kenon P.C.
Lawrence J. Lippert
Greg & Jeanie Pike
Daniel & Katy Scoblink
Thunder Mountain Moose
Lodge #2475
TML Counseling
Angela Wilson

\$100-\$499

Anonymous (4)
Ken & Martha Abel

Advanced Heating &
Air Conditioning
Jill A'Hearn
Lori & Steve Banzhaf
Changedhorse.com
Melanie Clark
Coronado Engineering &
Development
Diane Davis
Mary & Albert Dreher
Arnold & Bethanne Enoki
Robert & Janet Eskridge
Sydney & Gary Evans
Gary Fergione
Yvonna Fields
Melinda Franz
Paula Galvin
Alexandria Gaulin In Honor of
Kirby Gaulin
Genentec Matching Gifts
Greg & Suzanne Gooch
Barbara Gores
Thomas & Mary Heeringa
Howell & Mary Herring
Gary & Arline Henman
Corolla Hoag & Kevin Horstman
Diana Holan
The Jack Hopkins Group
Ray Holub
Joey Ingegneri
Keith & Debra Klein
Dr. Kevin Johnson
Nick & Leah Jones
John Lancaster
Harold & Ellyn Langer
Janalyn Lindley
Tom & Darcie Litwicki
Doug & Judy Lubben
Ann & Donald McKenna
Kristine Moore
John & Judith Murphy
OPHM
Jeff & Catherine Ornstein
Leigh B Pattalochi
Acey Porter
Daniel & Patricia Price
Tim & Debbie Price
Paxton House Sober Living
Jacque Rex

James & Natalie Riley
Roadrunner Office Supply
Dr. Robert Rhode
Glen Saavedra
Michael Shafer, Ph.D.
Clark H. Crist & Leslie
Shultz-Crist
Meredith & Perry Skeath
SPE Electrical Services
St. John On The Desert
Presbyterian Church
Greg Stutz
Jenni Sunshine
Joe Tarver & Peggy Johnson
Gail Toomey
Tucson Metro Chamber Of
Commerce
Doug Vaughan
Vendla Weber
Scott & Laurie Weiss
Louis & Lisa Winn

Up to \$99

Karen Caldwell
Sharon & James Connor
Marcos Crespo
John & Ardith Deering
Martina K. Dickson
Linda Drew In Memory of
Karl Fritz
Blair Feldman
Linda Goode
The Higley Family Trust
Linda Leatherman
Linda & Thomas Kot
Michael Migliore
Yvette Patterson
Lori Prince and Luis
Dominguez
Robert & Jeanne Shaw
Catharine Smith & Rocky
Hoopengardner
Pam & Bruce Spencer
Ray & Nadine Stanley
Jennifer & Bruce Stewart

**Thank You for
Your Loyal
Support!**

PARTNERS IN THE COMMUNITY—2014

Building Futures Society

Changing Lives Level

J2Laboratories—Dr. Kevin Johnson

Building Hope Level

Accura Systems of Tucson

Nancy Eskridge Jones

Tom & Darcie Litwicki

& TML Counseling

Inspiring Change Level

Jonathan DeBake

Terry & Mayra Galligan

Gary & Arline Henman

Greg & Jeanie Pike

Daniel & Katie Scoblink

Lend A Hand Level

Steven & Lori Banzhaf

Robert Brauer

Clark H Crist & Leslie Schultz-Crist

Dina DeLaOssa

Dan Duquette

Korina Gregg

Tom & Mary Heeringa

Bryant D. Keefe

Diane Kephart

Harold & Ellyn Langer

Roadrunner Office Supply

Rumsey Architecture, LLC.

Greg Stutz

Building Futures Society

The members of this elite society have made significant investments in our future through multi-year pledges. These funds provide what OPCS needs most—financial support for our day-to-day operations so we may build a stronger foundation, expand our programs and provide a stable future for OPCS.

Local and National Partners

Arizona Department of Corrections
Arizona Department of Economic
Security Veterans Programs
Arizona Department of Housing
Arizona Department of Veteran Services
Arizona Housing and Prevention
Services
Arizona Recovery Housing Association
ASU - Center for Applied Behavioral
Health Policy
Bank of America Charitable Foundation
CARF International
Cenpatco Integrated Care
CODAC Behavioral Healthcare
Community Food Bank
Community Foundation for
Southern Arizona
Community Investment Corporation
City of Tucson Community Outreach
Volunteer Program
City of Tucson Mayor's Office
COPE Community Services
Eller School of Management
El Rio Community Health Center
Federal Bureau of Prisons
Federal Home Loan Bank
GAP Ministries

The Garden Kitchen
Grace Temple Baptist Church
Habitat for Humanity
Home Depot
Hope, Inc.
JP Morgan Chase Foundation
La Frontera, Inc.
LDS Relief Society
Lowe's Home Improvement
Men's Wearhouse
National Foreclosure Mitigation
Counseling
NHS Phoenix
Office of the Arizona Attorney General
Pantano Behavioral Health
Pasadera Behavioral Health Network
Pascua Yaqui Nation
Pepper Viner Homes
Pima County Adult Detention Center
Pima County Drug Treatment
Alternatives to Prison
Pima County Family Drug Court
Pima County Housing Center
Pima County Health Department
Pima County Neighborhood Stabilization
Pima County Probation Department
Pima County Reentry Coalition

Pima Prevention Partnership
Primavera Foundation
Regional Municipalities Veterans
Treatment Court
Rural Community Assistance Corporation
San Miguel High School
Southern Arizona VA Healthcare System
Southern Arizona AIDS Foundation
St. Philips's in the Hills Episcopal Church
Social Venture Partners
Sullivan Jackson Employment Center
Thunder Mountain Moose Lodge No. 2475
Tohono O'odham Nation
Transcendental Meditation of Tucson
Tucson Metro Chamber
Tucson Pima Coalition to End Homelessness
Tucson Veterans Serving Veterans
United Way of Tucson and So. Arizona
U. S. Department of HHS - Substance Abuse
& Mental Health Services Administration
U.S. Department of Housing &
Urban Development
U.S. Department of Justice
U.S. Department of Veterans Affairs
VFW Military Order of the Cooties
Sahuaru Pup Tent 2
Wells Fargo Bank Foundation
Z Mansion



When people face homelessness



**Old Pueblo Community Services
provides housing, counseling
and support services**



**To help them transform
their lives.**



**www.helptucson.org
4501 E. 5th Street
(520) 546-0122**