



OLD PUEBLO COMMUNITY SERVICES

Building Futures
One Step at a Time.



2012 Annual Report

*"I have made my mark and it will endure
long after I am gone"*

To primitive man, the hand print was his personalized signature. The hand is universally symbolic of peace, strength, and friendship.

It also represents a warm and inviting welcome.

A Letter from Tom Litwicky, CEO



Dear Friends,

It is my honor to present this annual report for 2012. Your generous support of Old Pueblo Community Services has resulted in renewed opportunities for Tucsonans suffering from the devastating effects of addiction and homelessness.

It is estimated that on any given day in the United States over 200,000 persons are living on the streets. Because of your support, on any given night, Old Pueblo Community Services provides a safe and caring home environment for over 300 of these persons. They are our neighbors - Veterans who bravely served their country and now find their life continually interrupted by the traumatic memories of war; women and their children fleeing abusive partners, left without the necessary income to support themselves during this abrupt transition in their lives; men and women released from incarceration without family or friend to help them get back on their feet, and return to their communities as law abiding citizens; and families who have lost their homes due to unemployment and foreclosure.

Old Pueblo Community Services, embodied by our dedicated and experienced team, is there to greet each of these persons, to invite them in from the cold and out of the storm that their life has become. And as with every year before, we have done so without regard for their status in the community or their ability to pay for the support we offer. Even with diminishing governmental funding, and the limited ability of people to pay for services in this challenging economic environment, we have not only persevered but look toward significant growth in the coming year.

A handwritten signature in black ink, appearing to read 'T. Litwicky', written over a light-colored background.

Thomas M. Litwicky, CEO

OPCS Board of Directors

President

Gary Henman
Federal Prison System
Retired

Secretary/Governance

Dan Haley
Hope, Inc.
Chief Executive Officer

Vice President/

Resource Development
Lindsey Feldman
University of Arizona
Graduate Student

Treasurer

Robert Brauer
Wells Fargo
Vice-President

Board Members

Jeannie Carlisle
Integral Publishers, LLC
Partner

Bryan Haver
Prudential
Manager, Financial Services

Advisory Board Members

Philip Fergione
AA Absolute Estate Sales and Auction Liquidators
Retired

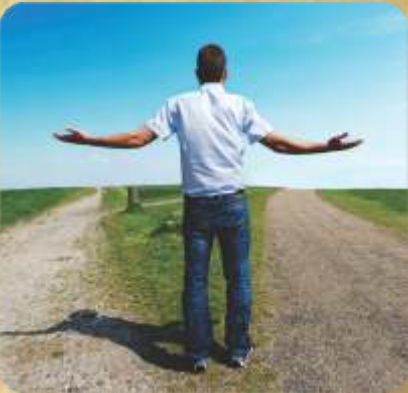
Michael W. McLaughlin
Construction and Financial Services, LLC
Partner

Ex-Officio

Nick Jones
Old Pueblo Community Services
Chief Executive Officer

Mary S. Dreher
Old Pueblo Community Services
Chief Operations Officer/Chief Financial Officer

Where Do I Go From Here?



Mission Statement

Offering a process of change through which individuals will improve their health and wellness, live a self-directed life, and strive to reach their full potential – Providing excellent supportive services, using evidence-based practices, through transitional living programs, addiction counseling and recovery services, and affordable housing programs

The road can be foreboding for people struggling to reenter mainstream community life after years of displacement due to military service, incarceration, substance dependency and/or homelessness. Questions arise – Where do I go next? How do I get started? Where can I find guidance and support? Where can I find others that I can relate to?

These questions, and more, have been answered for thousands of clients of Old Pueblo Community Services since 1996. Despite tremendous growth and change, OPCS remains true to the mission year after year.

In 2012, we experienced a great deal of expansion and change including:

- Mary Dreher was appointed Chief Operating Officer and Ellyn Langer became Director of Finance
- Katy Scoblink was named Clinical Director as Tom Litwicki moved on to build his consulting business
- Nick Jones was presented with the Five Star Leadership Award by the Arizona Coalition to End Homelessness as a state leader providing quality services to Veterans
- Terry Galligan, Director of Housing Development, was recognized as a “Champion of Change: Housing Counselors and their HUD-Approved Housing Counseling Agencies” by the White House
- The Inside Out Recovery Program moved the first clients in transition from the Mission Jail of the Pima County Adult Detention Center to OPCS housing
- New funding was awarded by SAMHSA for “Community Pathways to Recovery,” a new inside/out reentry program through the Department of Corrections,
- An OPCS Street Outreach Program was opened, housed at the Kino Veterans Workforce Center
- The Tucson Veterans Court was expanded to a Regional Municipalities Veterans Treatment Court serving more Veterans with expanded clinical services offered by OPCS
- The Old Pueblo Alumni Group began to take shape
- OPCS Went Social – connecting to Facebook or Twitter AND
- Building Futures 2012 increased unrestricted funding by 34.5% in response to a \$25,000 Challenge Grant received from the Diane and Bruce Halle Foundation.

*Where does one go to find a new road to independence?
Old Pueblo Community Services, that's where!*

Clients Served through Old Pueblo Community Services

OP Transitional Living Services

- In 2012, OPCS processed 2194 client applications for services
- Integrated services were provided to a total of 1162 individual clients
 - 883 men
 - 271 women
- Of the total clients, 501 were Veterans
- Integrated services were provided to 25 families
- Domestic/interpersonal violence support services were provided to 248 women
- Mentoring services were provided to 133 clients referred through the Department of Corrections

OP Outpatient Clinical Services

- Clinical Services served a total of 441 clients in 2012
- Outpatient counseling services for residents of Transitional Living programs
 - 127 women
 - 74 men
- Engaging, Motivating, and Providing Options Within Recovery - *EMPOWR*
 - 43 Veterans
- Inside-Out Recovery Partnership with Pima County Adult Detention Center – *IORP*
 - 143 clients received services during incarceration and upon release
- Steps 4 Vet program
 - Integrated transitional housing, case management and treatment services to 33 chronically mentally ill Veterans
- DUI Services
 - 16 clients
- Outpatient Counseling Services
 - 5 clients

OP Housing Development

- Housing Development served 558 clients in 2012
- Certified Home Buyer Education Classes for 250 individuals
- Assisted 20 first-time home buyers to purchase new homes
- Foreclosure counseling for 177 homeowners
- Reverse mortgage counseling and assistance for over 99 individuals and couples
- Owner-occupied rehab of homes for 12 very low-income elderly and disabled
- Community Renewal Program – 9 houses were renovated and resold in 2012; 4 were purchased, 2 donated by Bank of America and 3 donated by Wells Fargo Bank

Community Partners



Many thanks to our wonderful partners.

Transitional Living
American Red Cross
Arizona Department of Corrections
Arizona Housing and Prevention Services
Arizona Recovery Housing Association
ASU - Center for Applied Behavioral Health Policy (CABHP)
Bureau of Prisons
CODAC Behavioral Health Services
Community Food Bank
Community Foundation for Southern Arizona
COPE Community Services
El Rio Community Health Center
Esperanza En Escalante
Hope, Inc.
IBM Corporation
La Frontera, Inc.
The Oasis Church
Pima County Family Drug Court
Pima County Probation Department
Pima County Re-Entry Coalition
Primavera Foundation
Southern Arizona VA Healthcare System
Southern Arizona AIDS Foundation
St. Andrew' Presbyterian Church – Open Table
Stein Mart Dignity U Wear
Sullivan Jackson Employment Center
Tucson Pima Coalition to End Homelessness
Tucson Veterans Court
U-Store-It
United Way of Tucson and Southern Arizona
U of A - Wellness Center
U.S. Department of Housing & Urban Development (HUD)
U.S. Department of Justice (DOJ)
U.S. Department of Labor (DOL)
U.S. Department of Veterans Affairs

Substance Abuse Counseling
ASU - Center for Applied Behavioral Health Policy (CABHP)
CARF International
COPE Community Services
La Frontera, Inc.
National Association of Addiction Treatment Providers (NAATP)
Pantano Behavioral Health
Pascua Yaqui Nation
Pima County Adult Detention Center
Regional Municipalities Veterans Treatment Court
Tohono O'odham Nation
U.S. Department of Health & Human Services – Substance Abuse & Mental Health Services Administration (SAMHSA)
U.S. Department of Veterans Affairs

Home Ownership Programs
Alliance Bank
Arizona Department of Housing
Bank of America Foundation
City of Tucson
Community Investment Corporation (CIC)
Federal Home Loan Bank of San Francisco
J.P. Morgan Chase Foundation
La Frontera, Inc.
National Bank of Arizona
National Foreclosure Mitigation Counseling
Pima County
Presidio Nuevo
Rural Community Assistance Corp. (RCAC)
U.S. Department of Housing & Urban Development
Wells Fargo Housing Foundation

Who We Serve

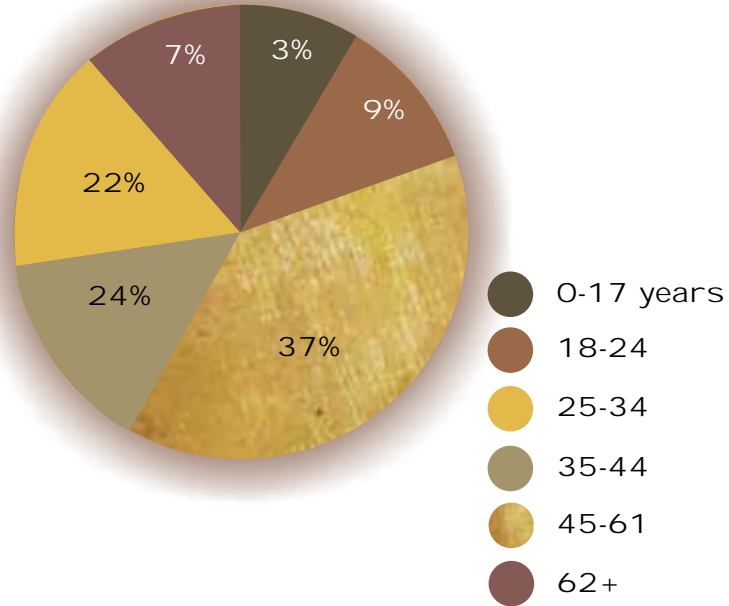
Status of the Total Population Upon Admission:

43% were Veterans
49% were Chronically Homeless

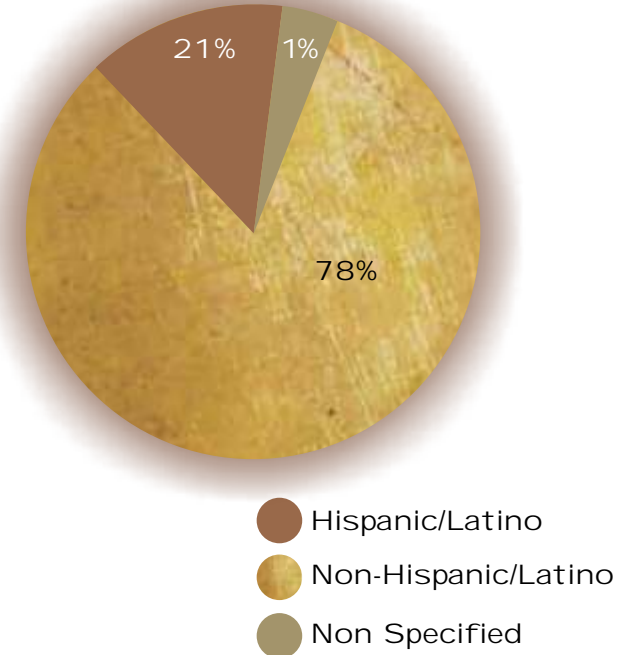
Special Needs of Total Population Upon Admission:

69% Alcohol Abuse
70% Drug Abuse
32% Mental Health Disorders
14% Physical Disabilities
21% Domestic Violence
4% Developmental Disabilities

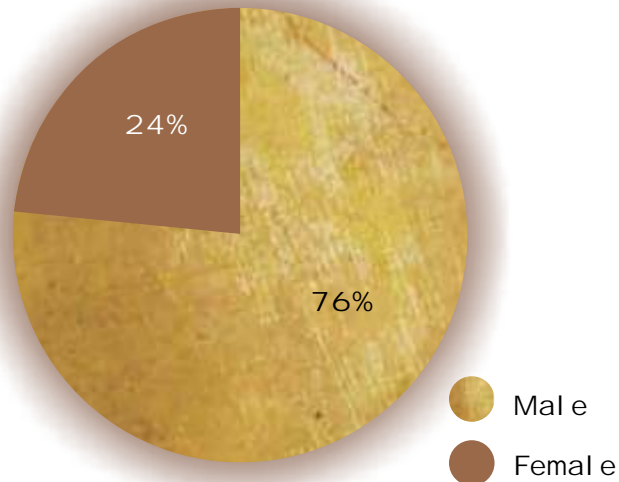
Age Upon Admission



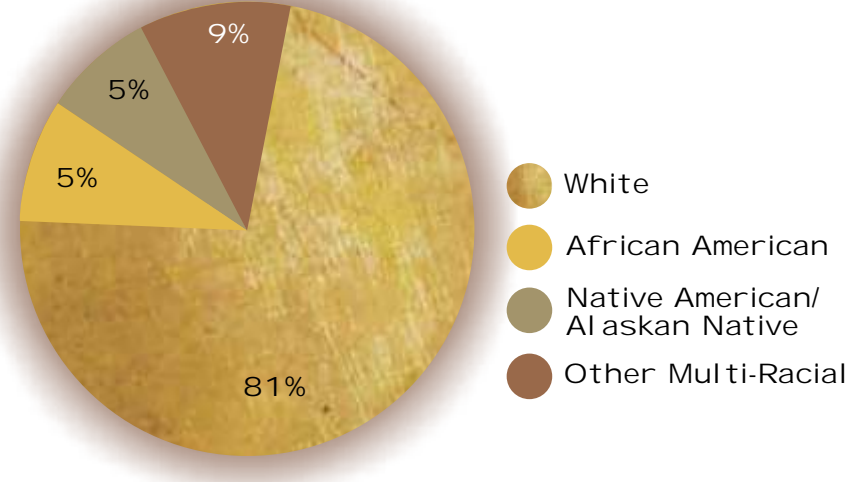
Ethnicity



Gender



Race



Consolidated Statement

Of Revenue And Expense

\$4,012,936

\$568,211

\$1,842,795

\$176,350

\$22,242

\$48,200

\$483

\$6,671,217

REVENUE

Government Grants and Contracts

Revenue Generated by Transitional Housing and Clinical Programs

Revenue Generated by Housing Development Programs

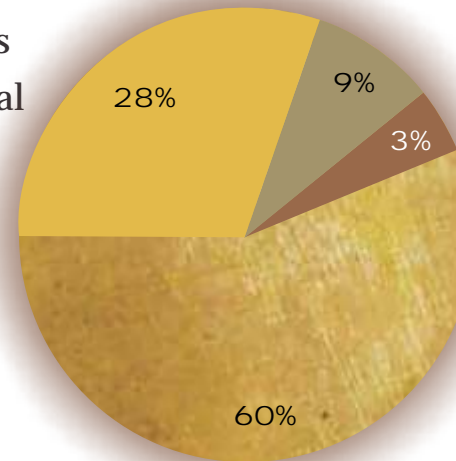
Contributions

Fundraising Events

In-Kind Donations

Interest Income

TOTAL REVENUE



- Government Grants and Contracts
- Revenue Generated by Transitional Housing and Clinical Programs
- Revenue Generated by Housing Development Programs
- Contributions

\$5,505,637

\$925,280

\$80,483

\$6,511,400

\$164,294

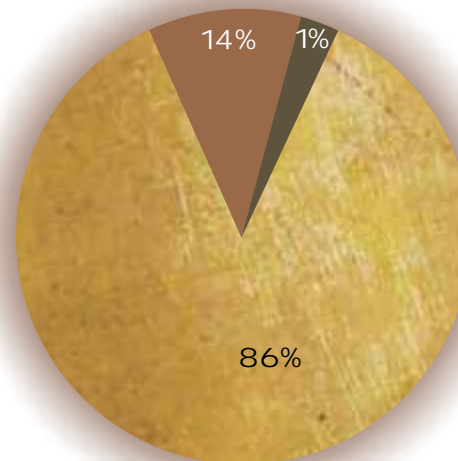
EXPENSES

Program Services

Management and General

Fundraising

TOTAL EXPENSES



- Program Services
- Management and General
- Fundraising

Net Assets / End of Year

Our Generous Donors

Members of the Old Pueblo
Community Services
Building Futures Society:

Creating Dreams Level –
\$5,000 per year for 5 years
Kevin Johnson

Building Hope Level –
\$1,000 per year for 5 years
Nick & Leah Jones
Ken Martin
Brian McQuiston

One Step at a Time Level –
Tax Credit Pledges for 5 years
Clark & Leslie Crist
Dina DeLaOssa
Dan Duquette
Terry Galligan
Korina Gregg
Roland & Nancy Jones
Road Runner Office Supply

\$25,000 or Greater
Bruce T. Halle Family Foundation
JP Morgan Chase Bank, NA

\$10,000 or Greater
Bank Of America Foundation
Wells Fargo Foundation

\$5,000 to \$9,999
J2 Laboratories, Inc.
Tucson Electric Power
Zuckerman Community Outreach
Foundation

\$1,000 to \$4,999
CPSA - Community Partnership
of Southern Arizona
Dr. Mary DeLang
Leah and Nick Jones
La Frontera Center, Inc
Brian McQuiston
PHH Bell Seneca, LLC.
Pima Prevention Partnership
Prudential Foundation

\$500 to \$999
Linda Bales-Deane
Jonathan DeBake
Nichole C. Halle
Arline & Gary Henman
Corolla Hoag & Kevin Horstman
Horace Dawson Foundation
Nancy E. and Roland Jones
John Loeken
Derrick Polder
Theodore Tucker

\$100 to \$499
AGM Container Controls
AIM Solutions - Korina Gregg
Dannielle M. Andrade
Anonymous (2)
Sam & Trish Azares
Donna R. Berger
Jana Beutler-Holland
Gayle F. Blacketter
Robert Brauer

William Bridge
Sean Bruner
Brenda Capizzi
Ernestine D. Chess & John
Clinton Mabie
Tracy Cole
Coronado Engineering &
Development, Inc.
Clark & Leslie Crist
Richard S. Darling
Dina DeLaOssa
Kat Domet Designs
Dan Duquette
Albert & Mary Dreher
Esmerelda Egurrola
Gary & Sydney Evans
Mark I. Feldman MD PC
Gary Fergione
Yvonna J. Fields
Chris Fournillier
Terry Galligan
Suzanne M. Gooch
Ardis B. Grob
Georgia Haase
Nicola Hartmann
Andrew & L. Heeringa
Thomas & Mary Heeringa
Louis & Sharon Hekman
Thomas & Tonia Henman
Diana L. Holan
Jack Hopkins
Barbara Klein
Terri Kraay
Jane E. Kroesen
Ellyn & Harold Langer
Jeremy & Karen Lefevre
Lawrence J. Lippert
Darcy & Thomas Litwicki
Ramona Lopez
Kenneth & Lisa Martin
Cindy & James McEwen
Heather McGovern & Ana
Rodriguez
Andrey B. Mykyti
Reenie Ochoa
Pepper Viner Management
Company II, LLC

Frederick & Christine Petersen
Greg J. Pike
John S. Polder
Avis Porter
Timothy & Deborah Price
Primavera Foundation
Prudential Foundation - matching
gift
Elizabeth Raichur
Randall & Lynn Marry Reynolds
Robert Rhode
Jillene Rich
James & Natalie Riley
Road Runner Office Supply
Gail M. Roberts
Caroline Robertson
Rumsey Architecture LLC
Daniel & Katy Scoblink
Michael C. Summer
Richard Sumner
Jenni Sunshine
Thunder Mountain Lodge No.
2475
Jesse Tucker
Tucson Management Inc.
Gary & Jeannette Twilligear
Ventana Custom Homes
James & Dorothy Walker
Judy E. Weber
Dr. & Mrs. Laurie Weiss
Louis & Lisa Winn

Up to \$100
Amity Foundation
Anonymous
Kimberly A. Bowie Treacy
Chuck Burbank
Patti Caldwell
Sharyn & Alan Chesser
John Deering
Martina K. Dickson
Rosemary H. Engler
Scott Garber
Moses E. Gonzalez
Harry & Eileen Goss
Mona Hand
Michelle & Robert Hefner

Margaret A. Higgins
Robert & Carol Hooper
John E. Hubbard
Adelle Korn
Kate Lawson
Lisa Lear DDS
Lisbeth Leggett
Nancy Leigh
Judith McDaniel & Jan
Schwartz
Jeanne D. Miller
Denise Muller
Michael & Laraine O'Brien
Panda Restaurant Group, Inc.
Kathleen Pepping
Michael & Jeanne Pfander
Kay Richter
Kenneth & Loida Robinson
Frances M. Schlack
Mary K. Shahan
Debbie Siefert
Andy Silverman
Hector & Michelle Simon
Catharine Smith & Rocky
Hoopengardner in honor of
Robert Smith
Phillip Solinsky
Robert & Lynn Stevenson
Jennifer J. Stewart
Regina Swift & Michael Savino
Christian Vasquez
Hal Wilson
Julie Wolfe Beadle
Karen Woolridge

In Memory of
Melanie L. Clark in memory of
Charles Salrin
Cheryl DeCiantis & Kenton Hyatt
in memory of Joan Peterson
Mary Jean Galivan in memory of
Kraig Saaby
Diane M. Kephart in memory of
Bryan L. Kephart
Micky Krugman in memory of
Robert J. Wallace

Building Futures – One Step at a Time

Building Futures 2012

The third annual fundraising luncheon for Old Pueblo Community Services was held at a new venue, the Tucson Jewish Community Center, on Thursday, November 15. In attendance were 235 friends of OPCS who gathered to celebrate another successful year. As the result of a generous \$25,000 Challenge Grant from the Diane and Bruce Halle Foundation, there was a 34.5% increase in unrestricted donations to support the many programs that make such a difference in the lives of over 1,000 individuals each year. Building Futures was generously sponsored by JNR Networks, Community Partnership of Southern Arizona, Pima Prevention Partnership and La Frontera Arizona.

Prudential Day of Service 2012

One beautiful day in October 2012, volunteers gathered at the Columbus Community Renewal Project house, to make some much needed improvements. Having just received the house as a generous donation from Bank of America, one immediate need was to build a fence and ramada in the back yard. Veterans, neighbors and OPCS staff rolled up their sleeves, removed debris, trimmed trees and shrubs and installed a beautiful wooden fence and shady spot for outdoor events. The Columbus House would open in 2013 as a house for women in a newly-funded program, "Community Pathways to Recovery." Funds for the project were generously provided by The Prudential Foundation.



Volunteers still smiling after a hard day's work!



Before



After

PRESENTING SPONSOR



SUPPORTING SPONSORS



**Pima Prevention
Partnership**



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www.help Tucson.org