Old Pueblo Community Services
2014 Annual Report

WHERE HOUSING COMES FIRST
I am honored to present the CY 2014 Annual Report of the services, impact, and financial standing of Old Pueblo Community Services.

As we completed 2014, we took a look back at the dramatic changes in how healthcare and housing supports are funded and provided. Funding changes have resulted in new regulations and more stringent standards. But these changes also bring new sources of funding and improved quality and coordination of services for those we are committed to assist.

These changes are essential to our community. OPCS has spent 2014 and early 2015 preparing for the changes by implementing new electronic health records, establishing a contract with the new Regional Behavioral Health Authority (RHBA), Cenpatico Integrated Care, and nurturing our long term contractual relationships with the Veterans Administration, Arizona Department of Corrections, City of Tucson, Pima County, City Court, and all of our individual and corporate donors. With your continued support, we are now ready for the challenge that 2015 brings to our community.

We will continue to offer a safe home for over 250 women and men each day; our neighbors who otherwise would be living on the streets of Tucson. The vast majority of these individuals suffer from untreated medical and mental illness, combined with deeply fractured family support systems. They are experiencing complex concerns that have often existed for decades before their arrival at OPCS.

We believe that the best way to address these complex concerns is through the provision of unconditional compassionate housing for all, combined with the support of peers and professionals who nurture and encourage the whole person to a state of wellness.

In 2015, we are introducing the “Housing First” model of housing, a proven national model that gets people who have been on the streets for a long time into housing more quickly and cheaper than the standard models of housing. The standard model of shelter says “you must first improve yourself and then we will let you into housing.” The Housing First model says “we will let you into housing so that you can improve yourself.”

OPCS is a force for positive change in Tucson. We’re prepared to provide high quality housing and wellness services in a rapidly changing environment, committed to serving all persons who are homeless, including those with no means of payment. This comes with a cost. In 2015, OPCS will spend approximately $200,000.00 on housing for persons without a funding source. We cannot do this without your generous support. Please join us in our mission of offering a continuum of solutions for those who are facing homelessness in our community in 2015.
In order to remain relevant, operate efficiently and continue to meet the needs of the community, many steps were taken in 2014 to combine the housing and counseling staffs, uniting them as an integrated Recovery Community Team. Each Recovery Community team now includes a program manager, case manager, counselor, BHT, PRSS and case aide as needed. Teams work together to provide the best possible case management for each clients who resides in one of our Recovery Communities. This holistic approach has given way to increased communication and cooperation between staff and clients toward a better outcome for all clients.

In early 2015, Old Pueblo Community Services was chosen to be the newest three-year investee of Social Venture Partners Tucson (SVP Tucson). Following an analysis of OPCS infrastructure, partners of SVP and leadership of OPCS began work on a new strategic plan, beginning with a newly defined mission and vision for our future.

**Old Pueblo Group Mission Statement**
When people face homelessness, Old Pueblo Community Services offers housing, counseling and intensive support services to help them transform their lives.

**Old Pueblo Group Vision Statement**
We envision a future in which all have the opportunity to reside in safe, affordable housing and live meaningful, self-defined, dignified lives, as part of a healthy, inclusive community.
WHO WE SERVE

Clients Served January 1—December 31, 2014

OP Recovery Communities
Processed 2,260 client applications for services in 2014
Integrated services were provided to a total of 1,264 individual clients, including Street Outreach services to 133 individuals
948 (75%) men
311 (24%) women
5 (1%) other
531 (42%) Veterans (493 men/37 women/1 transgender)
Integrated services were provided to 52 families
Domestic/interpersonal violence was reported by 280 (27%) of the clients in recovery communities (107 men/173 women)

OP Outpatient Clinical Services
Outpatient Clinical Services were provided for 414 clients in 2014
In-house counseling services for 692 residents of Reentry Recovery Community programs
174 women
516 men
2 transgender
Steps 4 Vet program, integrated transitional housing, case management and treatment services to 157 chronically mentally ill Veterans

OP Housing Development
Housing Development served 548 clients in 2014
Certified Home Buyer Education Classes for 155 individuals
Assisted 2 first-time homebuyers to purchase new homes at Sunnyside Pointe
Foreclosure counseling for 202 homeowners
Reverse mortgage counseling and assistance for 169 individuals and couples
Owner-occupied rehab of homes for 20 very low-income elderly and disabled

Client Demographics

AGE UPON ADMISSION:
Children Under 18 — 2%
18-24 Years — 10%
25-34 Years — 24%
35-44 Years — 18%
45-61 Years — 39%
62+ Years — 7%

RACE:
White — 80%
African American — 10%
Native American/Alaskan — 6%
Other Multi-Racial — 4%

ETHNICITY:
Hispanic/Latino — 20%
Non-Hispanic/Latino — 80%

EDUCATION:
Less than High School — 14%
High School Diploma — 26%
GED — 20%
Post-Secondary School — 13%
No Answer — 27%

STATUS OF TOTAL POPULATION UPON ADMISSION:
579 persons were Homeless, of which 210 were Chronically Homeless
413 were in Jail or Prison
531 were Veterans
STATEMENT OF REVENUE & EXPENSES
CALENDAR YEAR 2014

REVENUE

$3,833,738
Government Grants and Contracts

$409,348
Revenue Generated by Transitional Housing and Clinical Programs

$487,053
Revenue Generated by Housing Development Programs

$255,128
Contributions

$19,343
Fundraising Events (less than 1%)

$168,632
Other Income

$5,173,242
TOTAL REVENUE

EXPENSES

$3,872,966
Program Services

$1,190,388
Management and General

$79,918
Fundraising

$5,143,272
TOTAL EXPENSES

$878,157
Net Assets/End of Year
<table>
<thead>
<tr>
<th>Donation Range</th>
<th>Donors</th>
</tr>
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<tbody>
<tr>
<td>$25,000 and Greater</td>
<td>United Way of Tucson and Southern Arizona, JP Morgan Chase</td>
</tr>
<tr>
<td>$10,000 to $24,999</td>
<td>FHL Bank of San Francisco, Bank of America Charitable Foundation, Kautz Family Foundation</td>
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<tr>
<td>$5,000 to $9,999</td>
<td>Catalina Rotary Club, J2 Laboratories, Inc, JNR Networks, Tucson Electric Power, Wells Fargo Foundation</td>
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<tr>
<td>$1,000 to $4,999</td>
<td>Accura Systems of Tucson, Alan &amp; Sharyn Chesser, Terry &amp; Eddo DeLang, Focus HR, Terry &amp; Mayra Galligan, Pima Prevention Partnership, Joseph Stein Family Foundation, Razoo Foundation, Rumsey Architecture, LLC</td>
</tr>
<tr>
<td>$500-$999</td>
<td>AIM Solutions, LLC, Korina Gregg, Jim Click Automotive Team, Jonathan DeBake, Arline &amp; Gary Henman, Nancy Eskridge Jones, Just Give, Keegan, Linscott &amp; Kenon P.C., Lawrence J. Lippert, Greg &amp; Jeanie Pike, Daniel &amp; Katy Scoblink, Thunder Mountain Moose Lodge #2475, TML Counseling, Angela Wilson</td>
</tr>
</tbody>
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Thank You for Your Loyal Support!
Building Futures Society

Changing Lives Level
J2Laboratories – Dr. Kevin Johnson

Building Hope Level
Accura Systems of Tucson
Nancy Eskridge Jones
Tom & Darcie Litwicki
& TML Counseling

Inspiring Change Level
Jonathan DeBake
Terry & Mayra Galligan
Gary & Arline Henman
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Inspiring Change Level
Jonathan DeBake
Terry & Mayra Galligan
Gary & Arline Henman
Greg & Jeanie Pike
Daniel & Katie Scoblink

Lend A Hand Level
Steven & Lori Banzhaf
Robert Brauer
Clark H Crist & Leslie Schultz-Crist
Dina DeLaOssa
Dan Duquette
Korina Gregg
Tom & Mary Heeringa
Bryant D. Keefe
Diane Kephart
Harold & Ellyn Langer
Roadrunner Office Supply
Rumsey Architecture, LLC.
Greg Stutz

The members of this elite society have made significant investments in our future through multi-year pledges. These funds provide what OPCS needs most—financial support for our day-to-day operations so we may build a stronger foundation, expand our programs and provide a stable future for OPCS.

Local and National Partners

Arizona Department of Corrections
Arizona Department of Economic Security Veterans Programs
Arizona Department of Housing
Arizona Department of Veteran Services
Arizona Housing and Prevention Services
Arizona Recovery Housing Association
ASU - Center for Applied Behavioral Health Policy
Bank of America Charitable Foundation
CARF International
Cenpatico Integrated Care
CODAC Behavioral Healthcare
Community Food Bank
Community Foundation for Southern Arizona
Community Investment Corporation
City of Tucson Community Outreach Volunteer Program
City of Tucson Mayor’s Office
COPE Community Services
Elder School of Management
El Rio Community Health Center
Federal Bureau of Prisons
Federal Home Loan Bank
GAP Ministries

The Garden Kitchen
Grace Temple Baptist Church
Habitat for Humanity
Home Depot
Hope, Inc.
JP Morgan Chase Foundation
La Frontera, Inc.
LDS Relief Society
Lowe’s Home Improvement
Men’s Wearhouse
National Foreclosure Mitigation Counseling
NHS Phoenix
Office of the Arizona Attorney General
Pantano Behavioral Health
Pasadera Behavioral Health Network
Pascua Yaqui Nation
Pepper Viner Homes
Pima County Adult Detention Center
Pima County Drug Treatment
Alternatives to Prison
Pima County Family Drug Court
Pima County Housing Center
Pima County Health Department
Pima County Neighborhood Stabilization
Pima County Probation Department
Pima County Reentry Coalition

Pima Prevention Partnership
Primavera Foundation
Regional Municipalities Veterans Treatment Court
Rural Community Assistance Corporation
San Miguel High School
Southern Arizona VA Healthcare System
Southern Arizona AIDS Foundation
St. Philip’s in the Hills Episcopal Church
Social Venture Partners
Sullivan Jackson Employment Center
Thunder Mountain Moose Lodge No. 2475
Tohono O’Odham Nation
Transcendental Meditation of Tucson
Tucson Metro Chamber
Tucson Pima Coalition to End Homelessness
Tucson Veterans Serving Veterans
United Way of Tucson and So. Arizona
U.S. Department of HHS - Substance Abuse & Mental Health Services Administration
U.S. Department of Housing & Urban Development
U.S. Department of Justice
U.S. Department of Veterans Affairs
VFW Military Order of the Cooties
Sahuaro Pup Tent 2
Wells Fargo Bank Foundation
Z Mansion
When people face homelessness

Old Pueblo Community Services provides housing, counseling and support services

To help them transform their lives.

www.helptucson.org
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